

RULES AND REGULATIONS

I. – GENERAL CONDITIONS

1. Conditions for admission to the camp site and staying at the camp site

Nobody may enter or stay on a camp site pitch without the authorization of the manager or their representative. The manager is responsible for ensuring the camp site is kept in good condition and that these rules and regulations are respected. By staying at the camp site, you accept to comply with these rules and regulations. Guests may not take up residence at the camp site.

2. Police formalities

In accordance with article R. 611-35 of the Code of Entry and Residence for Foreign Nationals and the Right to Asylum, the manager must ask foreign nationals staying at the camp site to fill out and sign an individual police form. This form will include: 1° First and last names; 2° Date and place of birth; 3° Nationality; 4° Regular place of residence. Children under the age of 15 may be included on one of the parents' forms.

3. Pitching up

Tents and other camping material must be set up at the pitch specified by the manager or their representative.

4. Reception

Open from 9 am to 7 pm in the high season and 9 am to 12 pm and 2.30 pm to 7 pm in the low season.

At reception, you will find all the information relating to camp site services, information about where to find supplies, activities, facilities, local tourist attractions and useful contacts. A system for registering and processing customer complaints is also available at reception.

5. Display

These rules and regulations are displayed at the entrance to the camp site and at reception. They will be issued to clients on request. For camp sites which have been assigned an official rating, the rating category, the tourist or leisure certification, and the number of tourist or leisure pitches will be displayed.

The different prices for services will be communicated to clients in accordance with the conditions set out by the ministry responsible for consumption and are available at reception.

6. Checking out

Clients are invited to notify reception of their departure the day before they leave. Clients planning to leave before reception opening hours should pay for their stay the day before.

7. Noise and silence

Clients are asked to refrain from any noise and discussions which might disturb their neighbours. Any audio equipment should be used accordingly. Doors and boots should be closed as quietly as possible. Dogs and other animals are not allowed to roam free. They should not be left on the camp site, even indoors or tied up, without their owners, who remain liable for them. The manager is responsible for ensuring that clients are not disturbed during their stay by specifying certain times during which there must be total silence.

8. Visitors

After they have been authorized by the manager or their representative, visitors may be admitted to the camp site. The campers who receive them will be responsible for them. **Visitors may not use the pool.** Clients may receive one

or more visitors at reception. Only camping services are available to visitors. Visitors' cars are not allowed in the camp site.

9. Driving and parking vehicles

Within the camp site, vehicles must drive at walking pace. Driving is allowed between 8 am and 10.30 pm. Only vehicles belonging to campers staying at the site may be driven through the camp site. No parking is allowed on the pitches. Cars must be parked in the designated parking area at the camp site. We ask clients to respect other guests, to never put their safety at risk or disturb them in any other way, and to show respect for the environment.

10. Maintenance and conditions of facilities

Everyone at the camp site is responsible for keeping the site and its facilities (particularly sanitary facilities) clean and hygienic. Used water should not be thrown out on the ground or in the drains. Clients should empty used water in the designated facilities. Household rubbish and any other waste should be put in the bins. Washing should only be done in the designated washing area.

Washing may only be put out to dry on a clothes horse. It may be left for up to 10 hours close to the pitch or cabin, on the condition that it does not get in the way or disturb neighbours. Washing should never be hung from trees. Plants and floral arrangements should be respected. Clients may not hammer nails into trees, cut branches, or plant anything. Clients may not mark out the limits of their pitch, or dig up the ground. Clients will be charged for any damage they cause to vegetation, fences, the ground, or camping facilities. Pitches should be returned in the same state in which campers found them on arrival.

Smoking is forbidden inside the camp site's rental cabins.

11. Safety

a) Fires Open fires (wood, coal, etc.) are strictly forbidden. Camping stoves should be in good working order and not used in dangerous conditions. In the event of a fire, contact management immediately. Fire extinguishers should be used if required. An emergency first aid kit can be found at reception.

b) Theft Management is responsible for objects left in the office, and has a general duty to monitor the camp site. Campers remain responsible for their own pitches, and should alert management of any suspicious persons at the site. Clients are invited to take usual precautions to protect their equipment. Management will not be held responsible for incidents in which campers are liable for damage.

12. Games

No violent games or games which might disturb other campers may be organized on site. **Children should always be supervised by parents.**

13 . Access to the pool.

For reasons relating to hygiene **bermuda shorts are not allowed**. Swimmers **must use** the showers and foot bath before entering the pool. Children should be accompanied by adults. Anyone found jumping or playing rough games will be asked to leave. We ask everyone to show consideration for other guests.

14. Storage option

Unused equipment may only be left on site with the agreement of management and only in designated locations. An additional fee will be charged for this service.

14. Breach of rules and regulations

In the event that a resident disturbs other users during their stay or does not respect these rules and regulations, the manager or their representative may issue a verbal or written warning to the client. In the event of a serious or repeated breach of rules and regulations, and after a warning from the manager, the manager may terminate the contract. In the event of a criminal offence, the manager may contact the police.

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